# Mono Mixer Installation and Maintenance



## PLEASE READ THIS INSTRUCTION GUIDE FULLY PRIOR TO COMMENCING ANY PART OF THE INSTALLATION

### PRE-INSTALLATION

Installation should only be carried out by a qualified installer

Always check pressure compatibility, check website for min/max pressure of product Pressures to hot and cold supplies should be balanced for optimum performance

All parts of the installation must comply with the relevant Water Regulation requirements isolation valves should be fitted to both supply pipes as part of the installation

Always flush pipework prior to connection to the mixer

TURN OFF WATER SUPPLY BEFORE COMMENCING INSTALLATION OF NEW MIXER

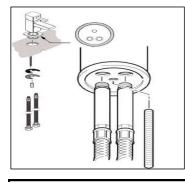


#### GUARANTEE

Check website for individual product guarantee's

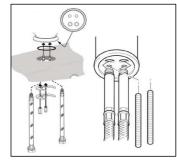
Moving parts of the product ie cartridge are covered by a 12 month guarantee See our website for T & C's

Your guarantee can be invalid if the pre-installation checks are not carried out, installation is not carried out as per this guide and correct maintenance instructions are not followed.



## <u>INSTALLATION</u> (HOT supply to left / COLD supply to right)

- 1) Fit the base plate to the mixer if one is supplied with your product
- 2) Place base washer if supplied between the base plate and the basin/top
- 3) Screw the fixing bars into the mixer and tighten
- 4) If this is the case, connect one tail, feed this and the fixing bars through the hole
- 5) From the underside feed the second tail through the hole and connect to the mixer
- 6) Tighten both tails (Hand tight DO NOT use a spanner or grips to tighten/ DO NOT use PTFE on the tail threads)
- 7) Place rubber horse shoe and metal horse shoe around the tails and fixing bars
- 8) Push to underside of basin and secure using fixing nut
- 9) Position mixer correctly and tighten nuts to secure
- 10) Commissioning should then take place to ensure correct function and check for leaks



## IMPORTANT

When installing the tails, this should be done in such a way to prevent kinks, flat spots and excessive bends, which will affect performance and can potentially cause long term damage and leaks - grips and/or a spanner should not be used to tighten into the mixer No bend in the tail should be less than 25mm radius













## <u>CLEANING</u>

To maintain your product cleaning should be carried out on a regular basis.



No harsh chemicals should come into contact with any part of the product, no abrasive materials can be used to maintain the surface, use a damp cloth to wipe and dry cloth to polish.

Any splashes or spills must be rinsed and wiped dry immediately.

Use of any abrasives or chemicals will invalidate your guarantee

## MIXER ISSUE

Mixer drips after being turned off

Poor flow

Water not mixing

See Next Page For Maintenance Advice Regarding Removal Of Valves And Cartridges

## **DIAGNOSIS**

Draining / Due to the design of some mixer spouts, water will be held and drip until emptied.

Debris inside cartridge or valve / Remove cartridge or valve and flush under running water whilst turning the spindle.

Insufficient water pressure / Increase water pressure possibly installing a pump.

System pressure should have been confirmed as meeting minimum requirement pre-installation.

Blockage / Check water is reaching the mixer, check cartridge, mixer tails and supply pipes. Isolation valves not fully opened.

Hot and Cold supplies not balanced / Increase or decrease pressures to balance.

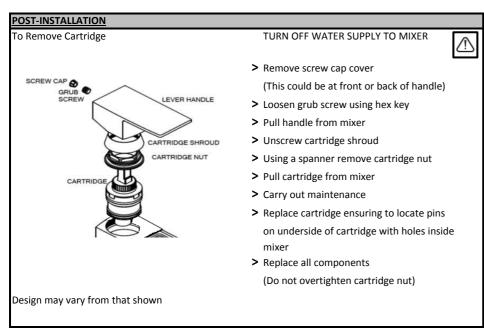
(Always maintain the minimum pressure requirement)

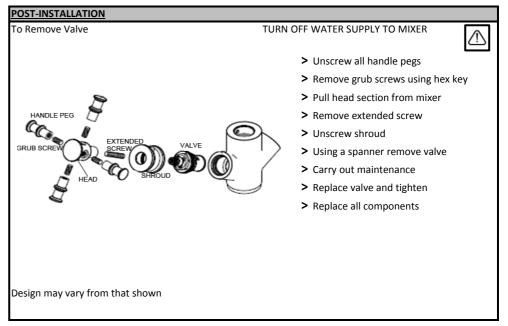
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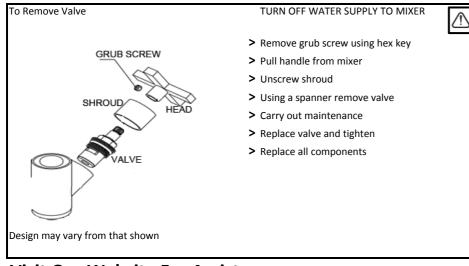
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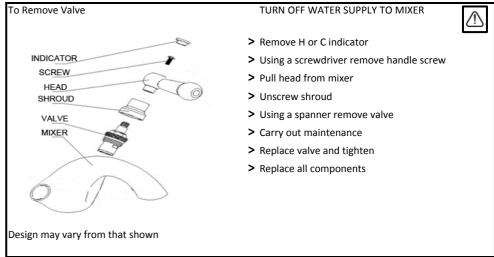


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## **Visit Our Website For Assistance**

Please retain this document for future reference.

www.betterbathrooms.com